

Lakeland REA



Newsletter

October 2021



Lakeland REA Scholarship Recipients



Congratulations to our 2021 Scholarship Recipients

Jewels Shedney, Hannah Albrecht & Alec Ewanchuk

As Lakeland REA awarded only one scholarship in 2020, scholarships were awarded to all that applied for 2021.

Jewels is from Smoky Lake and graduated from St. Mary's Catholic High School in Vegreville. She is attending MacEwan University for a 2 year Psychology degree, then transfer to U of A or U of V to further her education and focus on criminal mindsets specifically.



Hannah is from Vegreville and graduated from St. Mary's Catholic High School in Vegreville. She is attending University of Lethbridge for a 5 year combined Bachelor of Arts/Bachelor of Education degree to become a high school teacher.



Alec is from Vegreville and graduated from Vegreville Composite High School. He is attending University of Alberta—Augustana for a 4 year Bachelor of Science—Chemistry and would like to apply to Medical School and to then specialize as a doctor of hematology.



Annual General Meeting



Tentatively booked for

Wednesday, October 27, 2021 at 7:00pm at the Vegreville Social Centre

Due to COVID-19 restrictions and AHS regulations, we are determining what is in the best interests of our membership and staff.

If we do proceed with the AGM, mandatory pre-registration will be required as well as either proof of double vaccination or proof of a privately paid negative PCR or rapid test within 72 hours of entry into the facility as per the Restrictions Exemption Program implemented by the Town of Vegreville.

We will notify our membership as soon as possible with a decision through a mail out, our website and Facebook.

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Email: acctinfo@lakelandrea.ca

Address: 4932-50 Ave Vegreville, AB

Office Hours:

Monday to Thursday 9am—3pm

Friday & All Statutory Holidays Closed

(All after-hours call go to our call centre)

Website: www.lakelandrea.com

Find us on Facebook



Office Closed: October 11, 2021

Lakeland REA

Board of Director Update

2020 Board of Director Nomination—Acclaimed

Peter Lazowski

Zone 1

Serving REA's for 2 years

John Homeniuk

Zone 3

Serving REA's for 37 years

Michael Yakimetz

Zone 4

New Director

2021 Board of Director Nomination—Acclaimed

Robert Peyton

Zone 6

Serving REA's for 15 years

Greg Farion

Zone 7

Serving REA's for 24 years

Bernie Klammer

Director at Large #1

Serving REA's for 37 years

Survey Results

Overall Satisfaction

97.9% of members agreed Lakeland REA provides reliable electricity.

98.6% of members agreed they are provided with good service.



97.8% of members agreed Lakeland REA has a good reputation in the community.

97.8% of members were satisfied with the overall service.

Service



99.3% of members were satisfied with the service they received when they called or came into the office.

100% of members were satisfied with the response time when they called or came into the office.

100% of members were satisfied with the service they received from the field personnel.

Power Outages

97.1% of members were satisfied on the service during a power outage during business hours.



97% of members were satisfied with the after-hours call center service during a power outage.

97% of members were satisfied with the response time during a power outage.



Comments

"Thanks to our linemen who ensure our lines are free of trees that could fall on them. With all the storms & high winds we have had no outages."

- Ernest & Kathaleen K.—Zone 1

"I feel there is a need to actively promote the REA. Still many disgruntled members who wanted to sell and don't value the benefits of the REA."

- Dave & Helen M. - Zone 2

"Very nice to see the friendly linemen stop for a minute & chat & see if everything is going well!!!!"

- David & Patricia D.—Zone 4