

December 2021

## Holiday Hours

Friday, December 24 - 9am - 12pm

Monday, December 27 - Closed

Tuesday, December 28 - Closed

Monday, January 3 - Closed

While holiday season hours are reduced, our field staff continue to be ready in the event of an emergency outage.

To report an outage, call our toll - free number 1-866-635-6112

## Utility Payment Deferral Program (UPDP)

### Rate Rider

On March 18, 2020, the Government of Alberta announced that "Albertans who are experiencing financial hardship directly related to the COVID-19 pandemic can work with their utility company to defer electricity and natural gas bills until June 18, 2020, without any late fees or added interest payments."

On August 18, 2021, the Alberta Utilities Commission released a decision to recover the uncollected electricity customer bill amounts that were deferred provincewide under the Utility Payment Deferral Program (UPDP).

The electric Utility Payment Deferral Program rate rider will appear on customer/member invoices provincewide as of November 1, 2021, as directed by the *Utility Payment Deferral Program Act* and will be collected over the next four months.

The UPDP rate rider will be 0.045 cents per kilowatt hour. Based on 1,000 kilowatt hours, the rate rider would be 45 cents (\$0.45).

## Stable (Fixed) Energy Rate

Energy prices continue to be very volatile. It's hard to predict what electricity prices are going to look like in the coming months but industry experts predict the energy prices will continue to be explosive for the balance of the year and well into 2022.

If you are currently on our Regulated Rate Option (RRO), you have the option to switch to our current Stable Rate option is 8.49 cents/kWh which expires on December 31, 2022.

Please contact the office at 780-632-6112 and we can send you a Stable Rate contract by DocuSign, email or mail.



Telephone: (780) 632-6112

Fax: (780) 632-6116

Toll-Free: 1-866-635-6112

Email: [acctinfo@lakelandrea.ca](mailto:acctinfo@lakelandrea.ca)

Address: 4932-50 Ave Vegreville, AB

### Office Hours:

Monday to Thursday 9am—3pm

Friday & All Statutory Holidays Closed

(All after-hours call go to our call centre)

Website: [www.lakelandrea.com](http://www.lakelandrea.com)

Find us on Facebook



Office Closed: Dec 24 @ Noon

Dec 27 & 28 for Christmas Holidays

Jan 3 for New Years



## Food Banks in your Area

Could use your help this Holiday Season.

Check out what you can do to help your Community!

### County of Lamont Food Bank

Do you want to be part of an amazing team of volunteers who put together hampers on Thursdays? Do you want to help your community by doing a food drive? If so, please call us at 780-619-6955 or email us at: [countylamontfoodbank@gmail.com](mailto:countylamontfoodbank@gmail.com) and we will get back to you with more information.

#### Donating Food

Current drop off locations are: Andrew Foods, Chipman Post Office, Lamont Alliance Church, Lamont ATB, Lamont Foods, Lamont County Office, Bruderheim Family Mart, Bruderheim Community Church, Town of Bruderheim Office & Town of Mundare Office. Fresh produce can be dropped off at the Food Bank, Thursdays from 8 am - 9 am.

### Vegreville Food Bank

Located: 4615 Maple Street Vegreville, AB T9C 1N4  
Phone # (780) 632-6002

The Vegreville Food Bank distributes food to those in the Minburn and Two Hills counties in Alberta Canada. Donated time, foods, funds and also grants allow the Food Bank to operate. The VFB prebuilds hampers for clients with scheduled pick-up times. Perishable goods are added at time of pick-up, and visits recorded in our online database.

### Smoky Lake Food Bank

If you are in need of a Christmas Hamper and live in the County of Smoky Lake, Please call:  
Wendy 780-656-3595 or Sally 780-656-2174  
On or before December 13th

Cash Donations to the Hamper Program can be made at ATB Smoky Lake, County of Smoky Lake Christmas Hamper Program or you can leave it with Wendy or Sally.

Food donations can be dropped off at the donation boxes at stores or other designated boxes in the county.

### Kinette Club of Smoky Lake Annual Toy & Food Drive

Thursday, December 2nd Starts @ 6:00pm

A holiday convoy led by the Smoky Lake Fire Department will be rolling down each street within the Town of Smoky Lake collecting nonperishable food items and new unwrapped toys for local families in need.

#### *Listen for the sirens and horns!*

Donations can be brought outside to the convoy or left on your front step or driveway for pick up.

If you miss the Toy & Food Drive you can drop off items at the donation bins located around town—IDA, Home Hardware, Pappy's, ATB and the Smoky Lake County Office.

If you have questions or if you live outside the town and want to donate please contact Elena @ 780-554-9906



## Food Collection